Component Specification

**Reservation Management**

This component handles adding, modifying and canceling reservations, and communication with the reservation database

**Tour Management**

This component handles creation, modification, and deletion of tours, provides an interface to view existing tours, and communication with the tour database.

**Authorization**

This component handles employee login-authorization and communication with the login database.

**Request Management**

This component handles creation and deletion of reservation requests and communication with the request database.

**Feedback**

This component handles customers’ suggestions and complaints for specific tours.

**Web UI**

This component handles the user interface of the web page used by customers.

**Employee UI**

This component handles the user interface of the software used by employees.

**Reservation DB**

This database stores reservation-data.

**Request DB**

This database stores reservation request-data.

**Login DB**

This database stores employee login-data.

**Tour DB**

This database stores tour-data.